

Tenant Support Newsletter

Spring 2026

Upcoming Events

Tenant Support Drop-Ins

at our

209 Van Norman Office:

March 27, 2026

10:00am-3:00pm

April 28, 2026

10:00am-3:00pm

*Phone and video appointments available upon request, please register in advance

** Closed for lunch hour
12:00-1:00pm

Watch out for May drop-In dates for Tenant Support Program coming soon!

Spring Reminders/Tips

- Decluttering helps safety and maintenance access: Go through closets, drawers and cabinets sorting items into: keep, donate and throw-away piles
- Ask about dump runs or support if needed
- Balcony/Patio Cleanup: If you have outdoor space, sweep, clean furniture, and set up plants

Spring Unit Check

- Test smoke and carbon monoxide detectors
- Clean vents and screens
- Watch for pests as the weather warms



Taxes are due April 30th !!

Have an annual review due?
Get in Touch- Tenant Support can help

About The Tenant Support Program

How We Can Help

You don't need to have a housing problem to reach out- we're here to help with all kinds of things!

- Housing stability support
- Connecting to community resources
- Advocacy support
- Health and social service navigation
- Preventing eviction or housing loss
- Help completing forms



How to Refer:

- Self-refer-referral forms can be found online, ask your property manager or call our office
- Ask a landlord/property manager to refer
- Have a community agency refer
- Referral forms can be found online, or you can ask your property manager for one!

All services are voluntary for all ages

Visit our website
www.lccare.ca

Submit a referral! Under Programs
'Tenant Support.'

Reach out!

Name: Brittany Anderson
Role: Tenant Support Worker
through Lutheran Community Care
Contact:

- Phone: (807) 345-6062
- Toll Free: 1-855-376-6673
- Email: b.anderson@lccare.ca



Program Highlights

Presentation Interest

Tenant Support presentations will be posted in the buildings

If you have a topic in mind you would like us to cover, let us know by using the contact information above!

We are looking for tenant volunteers to help schedule presentations

Student Joining Us

We are happy to welcome Liz, a student from Lakehead University's Honours Bachelor of Social Work program, joining the Tenant Support Program from now until early July.

Please feel free to say hello!

Resources:

Thunder Bay Police non-emergency: 807-684-1200

Thunder Bay Police online reporting:

<https://www.services.tryrubicon.com/thunder-bay-police-service/online-reports/select>

Stay Connected

- Community programs restart in the Spring
- Volunteering can reduce isolation!
-

Volunteering Opportunities in Thunder Bay

- Lutheran Community Care - Ask your Tenant Support Worker for any help!
- Habitat for Humanity - Build Projects
- Shelter House - Community Kitchen Volunteers
- For more opportunities:
- Phone: (807) 623-8272
- <https://volunteerthunderbay.com/>

If you are in crisis or experiencing a mental health crisis, contact the crisis line at 346-8282 24 hours a day, 7 days a week, 365 days a year.



Resources Continued

The Walk-In Counselling Clinic provides quick access to single-session counselling services to people of all ages, on a first come, first served basis, at no cost to the participant.

Talk to one of our professional counsellors.

Wednesdays 12 noon-6:30 pm (no clinic 5th Wednesday) at the following locations:



1st & 3rd Wednesday Each Month

Thunder Bay Counselling
544 Winnipeg Avenue

Both
locations
open to all
ages.



2nd & 4th Wednesday Each Month

Children's Centre Thunder Bay
283 Lisgar Street

To call-in, dial: **807-700-0090** *Services en français disponibles.*

Reach out to 211 for food sign up

- Grace Place 235 Simpson Street, Hot dine-in meals Monday to Wednesday 1:00 pm - 4:00 pm
- Salvation Army Soup Van Dinner meal provided daily, Minnesota Park 6:00 pm - 6:30 pm
- Shelter House 420 George Street, Hot meals served daily to the public. Lunch 1:30 pm - 2:30 pm, Dinner 7:00 pm - 8:00 pm. Access to sandwiches and pastries at the window outside of meal times.
- Where to get Food Thunder Bay: <https://www.tbdhu.com/resource/where-to-get-food-thunder-bay-list-of-food-programs-and-services>



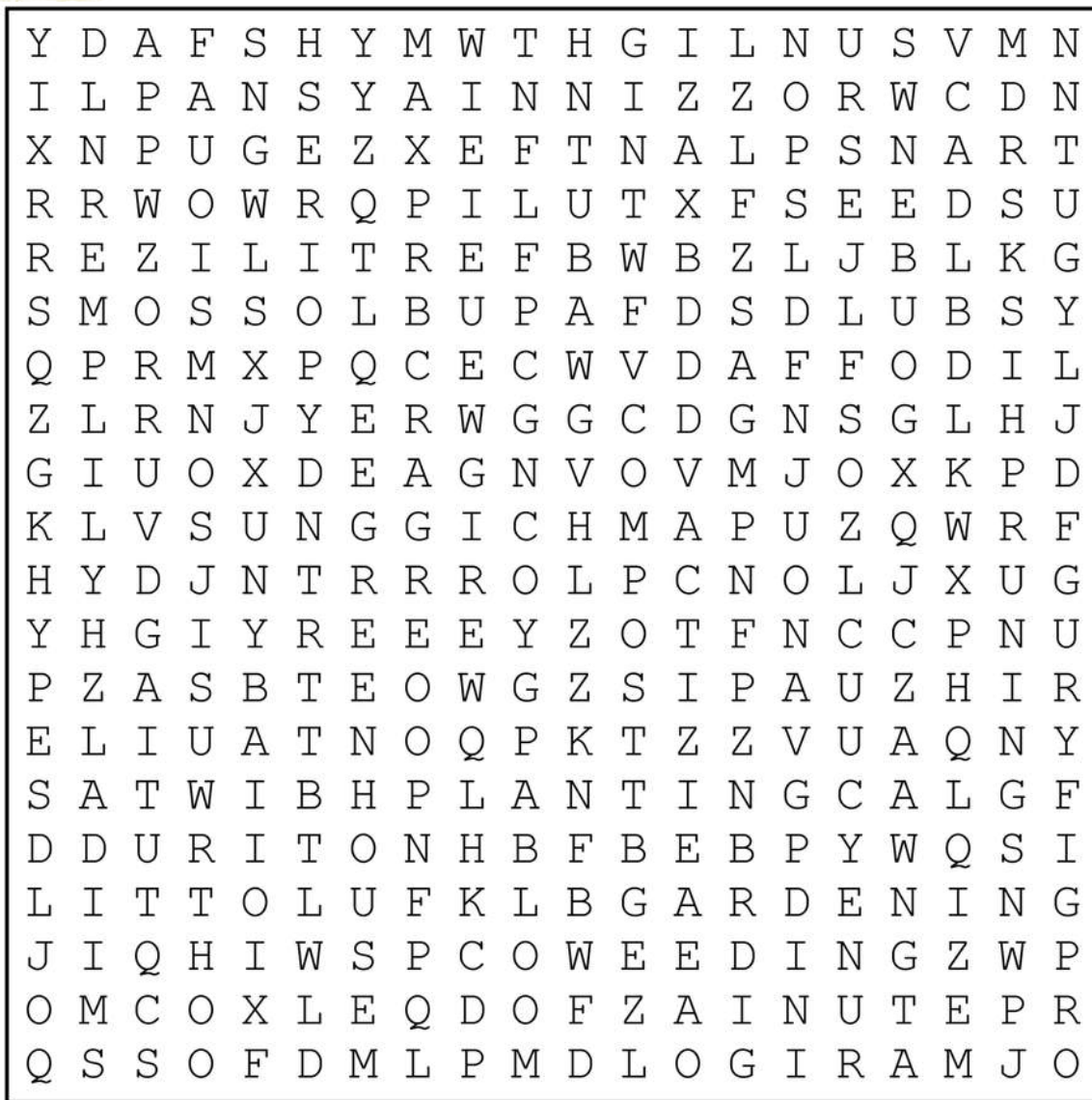
To report a stray dog, contact Municipal Enforcement Services at 807-577-6536. Stray cats found in the city may be taken to the Thunder Bay and District Humane Society, located at 1535 Rosslyn Road. Please contact 807-475-8803 in advance to make arrangements.

**To report a sidewalk concern contact Infrastructure & Operations Dispatch
24 hours a day at 807-625-2195.**





Spring Gardening



Word list:

ANNUALS
BLOOM
BLOSSOM
COMPOST
DAFFODIL
DAISY
FERTILIZER

GARDENING
GREENHOUSE
HOE
LILY
MARIGOLD
MULCH
PANSY

PERENNIALS
PETUNIA
PLANTING
PRUNING
SEEDS
SOIL
SPROUT

SUNLIGHT
TRANSPLANT
TROWEL
TULIP
WATERING
WEEDING
ZINNIA



Eligible Housing Providers

Thunder Bay

- Bay Court – 245A Bay St, Thunder Bay, ON
- Beendigen Wakaigin Housing II – Various Units, Thunder Bay, ON
- Good Shepherd Village – 51 Walkover St, Thunder Bay, ON
- Hellenic Village – 700–758 Athens Dr, Thunder Bay, ON
- Holy Cross Villa – 411 Frontenac Bay, Thunder Bay, ON
- Holy Protection Millennium Home – 256 Wolseley St, Thunder Bay, ON
- Kings Court – 535 Kingsway Ave, Thunder Bay, ON
- Legion Manor – 225 Ross St, Thunder Bay, ON
- Luther Court – 185 Court St S, Thunder Bay, ON
- Matawa – Various Units (Rona St, Crawford St, McLaughlin St, Otto St, Fitzgerald St, Arundel St, Coady St), Thunder Bay, ON
- Native People of Thunder Bay
- Pioneer Court – 273 Pioneer Dr, Thunder Bay, ON
- St. Joseph's Care Group (Sister Leila Greco, PR Cook)
- St. Paul's Place – 30 Secord St, Thunder Bay, ON
- Suomi Koti – 527 County Blvd, Thunder Bay, ON
- Thunder Bay Deaf Housing – 511 Kingsway Ave, Thunder Bay, ON
- Thunder Bay Metro Lions – 205–207 McKellar St, 1209 Victoria Ave E, Thunder Bay, ON



Kakabeka Falls

- Kay Bee Seniors – 110 Hill St, Kakabeka Falls, ON
- Legion Park – 4454 Hwy 11/17, Kakabeka Falls, ON

District Units

- Geraldton Municipal Housing and Geraldton Native Housing – Various Units (Phase I, II, III, 217 (1–6) Third St, 1205 (1&2) First St E, 1219 (1&2) First St E, 215 A–F Third Ave N.E, 2nd St W), Geraldton, ON
- Chateaulac Housing – 93 Skinner Ave, Longlac, ON
- Marathon Housing – Various Units (4 Wildwood Trail, 5 Hemlo Dr, 2 & 4 Abrams St), Marathon, ON
- Housing – Various Units (Huron Walk, Moose Drive, Otter Ave, Graham Dr, Manitou Rd, Oshweenen Rd), Manitouwadge, ON
- Red Rock Housing – Mountainview Court, 30 Taylor Drive, Red Rock, ON